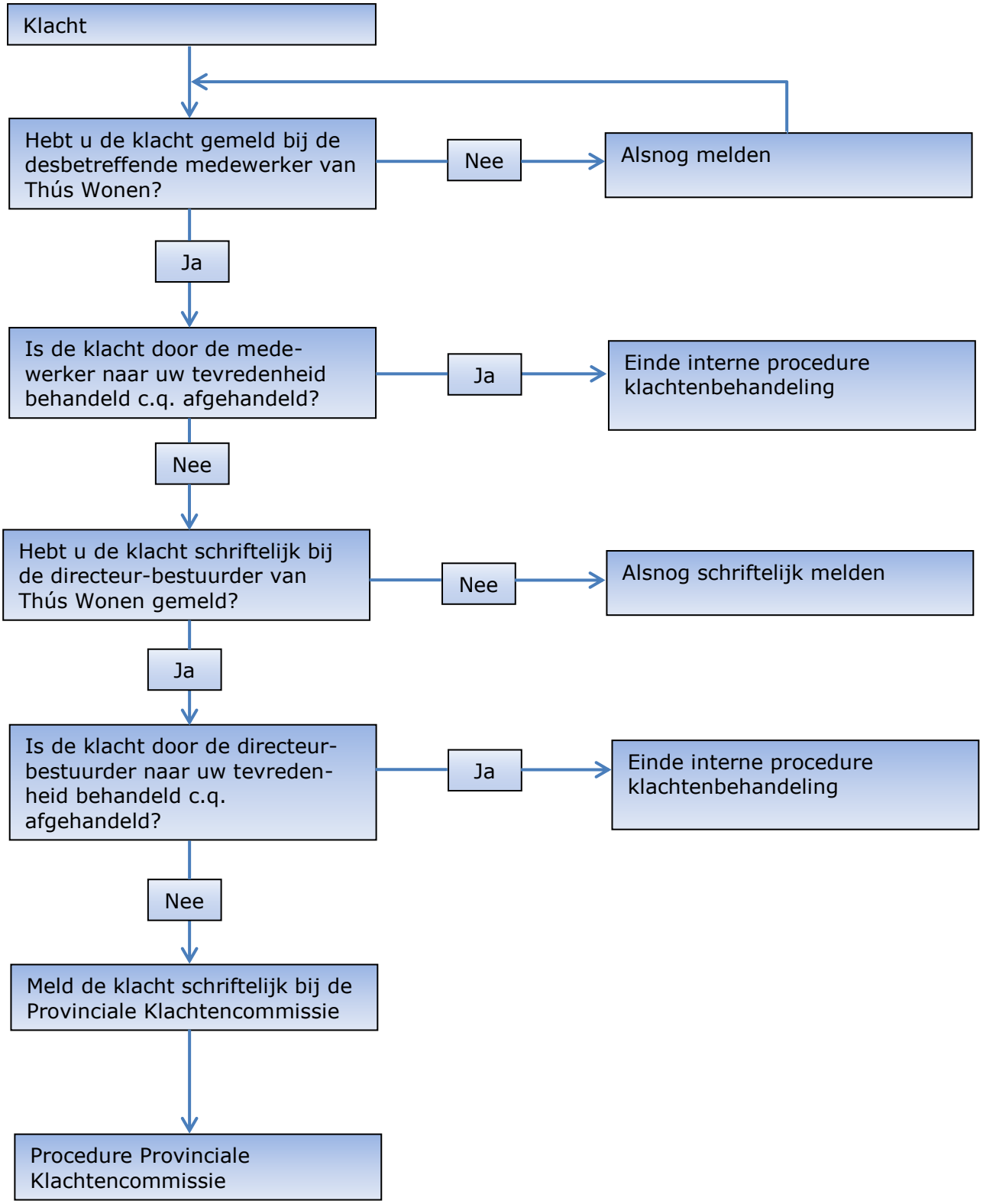Wanneer neemt de Provinciale Klachtencommissie uw klacht in behandeling?